

**EXHIBIT D**

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## Roles & Responsibilities

### Global Procurement Services Group - HARDWARE

### Outsourced Supply Chain - Singapore

Supplier Focal Pt.

CM Focal Pt.

- Supply Chain Management and delivery
- Order execution and management
- Escalate shortfalls with suppliers
- Work with OSC customer response team lead on critical parts
- Facilitate replenishment implementation and drive to complete dropshipment
- Drive EDI/Fox deployment
- A/R issue resolution / escalation with Finance
- Supplier visits, knowledgeable on commodity and suppliers
- PCMS data integrity (contract/pricing updates)
- Part number set up/order issues
- Buffer inventory management
- "Heads up" on Supplier supply/commodity issues
- Rebalancing of parts among CMs and OSC sites
- Regular business reviews with suppliers
- Support other OSC geos on unique geo supplier issues
- Provide input on supplier report card
- Council Interlock
- Track Procurement Spend

- Order execution and management
- Work with OSC customer response team lead on critical parts
- Report on up summary of critical parts issues and drive to complete weekly to OSC global and local
- Coordinate manufacturing transfers
- Facilitate replenishment implementation
- Drive EDI/XML deployment
- A/R issue resolution / escalation with Finance
- Provide/obtain assistance on VAT/Import/Export issues within the geo
- CM visits or on-site rep
- Customer satisfaction
- ECAT exec visits and reviews (participate in ECAT council conf. call with CMs)
- Link with OSC Strategic Development to understand CM demand issues
- "Heads up" on CM Issues
- Support other OSC geos on unique geo CM issues
- Track Buy/Sell Revenue and Rebate Savings

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